

Locations

Global Headquarters

Comtech TeleCommunications Corp.
68 S Service Road #230
Melville, NY 11747

275 West Street
Annapolis, MD 21401
USA
Phone: +1.410.263.7616
www.telecomsys.com

Local Contact Information

Comtech Comtech TCS
2401 Elliott Avenue
Seattle, WA 98121
USA
Phone: +1.206.792.2000

Comtech Comtech TCS
6A Liberty Street
Aliso Viejo, CA 92656
USA
Phone: +1.949.453.1646

www.telecomsys.com



*Recognize the associated customer and
revenue benefits of cloud messaging.*

Cloud Messaging Center

A world class messaging platform to improve customer services and revenue streams.

Easy to Use

With our high performance Cloud Messaging Center, you can easily communicate with your customers, employees, and partners. Whether sending alerts or promotions, you are able to send two-way group messages to mobile devices, pagers and computers.

We help ensure you send the right message to the right group and to the right device.

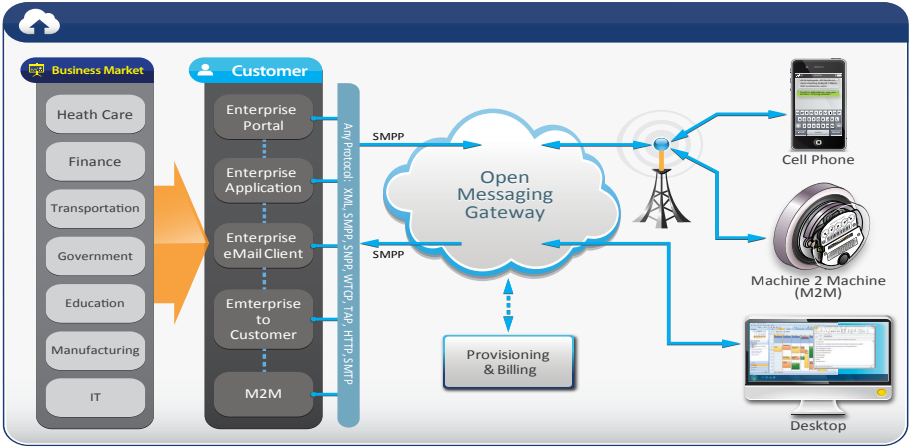
Cost Effective

Comtech TCS' Cloud Messaging is a hosted solution so it minimizes your expenditures for requisite hardware, software, and resource requirements. We provide an intuitive user interface and proven management tools to help maximize operational efficiencies. The messaging portal allows you to upload and manage contacts and users, and send messages to nearly limitless group sizes with comprehensive reporting and tracking.

Key Benefits

We can help you resolve the toughest messaging requirements to improve workflow, productivity, and customer satisfaction.

- Flexible deployment options – First Delivery Attempt (FDA) and routing options in addition to high performance, high availability store/forward SMS delivery engine.
- Supports new carrier services (EMS, Prepaid SMS, premium messaging events (e.g. voting), embedded promotions, etc.)
- SS7 and SMPP intra- and inter-carrier solutions
- Scalable geographically redundant platform with 99.99% reliability
- Complies with US federal mandates, such as CALEA, Number Pooling, and Wireless Number Portability
- Complete end-to-end interoperability with all core network components



Comtech TCS handles more than 700 billion messages per year.

Receive an easy to use and easy to implement solution that meets both your messaging requirements and budget.

Secure Your Critical Communications

Our Secure & Encrypted module takes our Cloud Messaging Center one step further. If your organization requires secure communication technology to protect critical information, CMC will secure both inbound and outbound messages and handles authentication, encryption and message delivery. Client-to-server encryption never exposes messages during operations, administration or management activities.

Our Expertise

As the leading provider of SMSC messages in the US, we have an in-depth knowledge and a thorough understanding of messaging solutions. Our CMC Messenger seamlessly integrates with existing pager, email and client care portal systems. With years of experience, we can help you resolve the toughest messaging requirements to improve workflow, productivity, and customer satisfaction.

Sample Use Cases

- Announcements and Invitations
- Payment/Appointment Reminders and Confirmations
- Renewals, Upgrades, Status Updates
- Product and Service Alerts
- New Customer Welcome Messages
- Employee Notifications
- Emergency Alerts and Updates
- Voting, Polling, Surveys
- Targeted Opt-in promotions
- Mobile Coupons

Comtech TCS is the No 1 provider of SMSC in the US (Frost and Sullivan October 2011)

Benefits

- Seamless and easy integration
- OpEx efficient
- Multiple protocols secured
- Around the clock support



Benefits

- Inter-carrier messaging support
- Enterprise management portal
- Web-based reporting
- Supports 2G, 3G, and LTE