



THE NEXT DIGITAL CUSTOMER ENGAGEMENT PLATFORM

Dnext is a next-generation Cloud-Native Digital Customer Engagement Platform, providing a transformative shift from the cumbersome structure of silo-based BSS/OSS systems to a new generation microservices-based platform.

DNEXT HAS BELOW COMPONENTS;

Centralized Product Catalog - Catalog Driven Order Management
Customer Management - Partner Management - Sales Management
Document Management - Case Management - Ecommerce



FAST



FLEXIBLE



COST SAVER

BUSINESS PRIORITIES

Fast time to market

Effective Customer Engagement

Streamlined Product Delivery

Transparent Business Processes

Partner Enabled Ecosystem



DNEXT CAPABILITIES

Operational Excellence

Advanced Analytics

Unique Digital Experience

Powerful Integration & Open APIs

Best of Breed Standards



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BUSINESS SERVICES

Catalog Management
Partner Management
Product Catalog
Service Catalog

MARKETING & SALES

Customer Management
Sales Management
SalesForce Automation
Campaign Management
Loyalty Management

OPERATION

Order Management
Case Management
Document Management
Resource Management

ANALYTICS & CLOUD

Advanced Analytics
Integration & Open APIs
Cloud-Native
Partners and 3rd Parties
Ecosystem Integrations



FULLY DIGITAL JOURNEY

Digital Product Catalog

Digital Customer

Digital Roadmap

Digital Partner & Back
Office Management

Digital
OmniChannel Layer

Digital Catalog Driven
Order Management

Digital E-Shop
(Market Place)

BENEFITS

- Based on open-source technologies
- Compliant with TM Forum standards
- Compliant with BPMN2.0 business process modeling
- State-of-the-art Catalog Driven Order Management
- Single master centralized product catalog
- The system works on the Openshift Cloud Platform
- All UI Layers are fully responsive
- CI/CO pipeline and design
- Microservice based architecture

VALUE

- No Backend application licenses required
- Minimized integration effort and availability of knowledge
- Standardized availability of expertise
- Easy operation
- Ability to run applications anywhere public/private cloud
- Device/Browser independent
- Rapid Development Approach with optimization of process from idea to production
- Higher flexibility and use



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