DEFINED.AI

High-quality Training Data & Services for Speech Technologies

Add value through voice

Our speech technology data adds value to a range of voice-enabled models and customer-centric use cases:

Call center IVR systems

Voice assistants & smart speakers

Voice search optimization

Vehicle infotainment systems

Sentiment analysis of customer reviews

Take Your Customer Conversations to the Next Level

As consumer expectations soar, it's more essential than ever to be able to understand and respond to their needs quickly, accurately, and with sensitivity. By harnessing the power of AI-driven speech technologies, businesses can converse with customers at scale to deliver experiences that surprise and delight. The key is in the data.

As pioneers in speech technology, we specialize in providing the highest quality speech training data, leveraging the skills of our diverse community, combined with our proprietary tools, systems, and expertize for results that exceed expectations.

defined.ai excels in the data delivery solutions that suit your business needs – from custom, one-off projects, to self-service management and API integration for power users.

1,000,000	**500,000+**	**70+**	**90+**
units processed/day	crowd members and growing	countries	languages

Our Speech Data Workflows

Collection

Gather voice recordings from members of our community whose profile matches your target audience, helping enhance your customer conversations.

- Monologue and dialogue collections
- Spontaneous speech collection
- Scripted speech collection

Transcription, Tagging & Annotation

We'll accurately transcribe and label your audio recordings, assess sentiment, and add emotion tagging to help you better understand your customers.

- Dialogue transcription
- Voice emotion tagging
- Transcription

Computer Vision

We offer validation and evaluation workflows to ensure the data you have is of the highest quality.

- MOS Test
- Text-audio validation
- Pronunciation validation

Speech Metrics

- Clipping
- Duration
- Accuracy