

DEFINED.AI

enabling builders of the future



High-quality Training Data & Services for Natural Language Processing

Making text meaningful

From enhancing customer satisfaction to mitigating risk, our expert NLP workflows can add value to businesses in multiple ways.



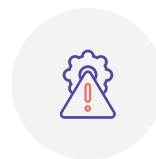
Chatbots for customer service



Large volume data structuring and analysis



Automating compliance documentation



Fraud detection and risk management



Sentiment analysis of customer interactions

Train Your AI Models to Understand Human Language

Whatever your industry, structuring and analyzing large volumes of written text can be time consuming, resource intensive, and a barrier to focusing on the real priorities. By leveraging the power of natural language processing, businesses can streamline documentation and automate administrative tasks to channel efforts where they matter most.

As experts in machine learning and linguistics, with a proven track record in delivering high-quality training data for clients like Amazon and Mastercard, defined.ai is here to help you achieve business goals through our range of NLP services.

1,000,000

units processed/day

500,000+

crowd members and growing

70+

countries

50+

languages

Our NLP Data Workflows

Collection

We'll help you collect different expressions of the same idea or intent, capture written dialogues with designated keywords, or gather survey responses for customer insights.

- Text Variant Collection
- Conversation Collection
- Surveys Collection

Entity Tagging & Annotation

Identify and categorize key people, places, things, concepts, and intents within texts, as well as understanding the contextual nuances and sentiments behind them.

- Named-Entity Tagging
- Semantic Annotation
- Sentiment Tagging

Computer Vision

We offer validation and evaluation workflows to ensure the data you have is of the highest quality.

- Text Validation
- Test Correction

NLP Quality Metrics

FI Scores

Accuracy

Agreement

Relevance

To find out more about the ways defined.ai Computer Vision training data and services can enhance your business, get in touch at

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