



Numondial **Baklava** offers unified hybrid platform to manage all your communication channels, xRM, Conversational Commerce and AI based emotion detection or workflow management. All are deeply interconnected inside our **Numondial Baklava tray**.



Don't be lost between communication channels and applications!



Numondial **Open APIs** are ready for interconnectivity to major applications through **Numondial Baklava Omnichannel Communication Platform**. All communication channels as phone calls, DID's, fax, SMS, social media, chatbot, video conference, global IoT communication data are deeply unified and interconnected with CRMs, xRM, Conversational Commerce and **Numondial PsyTone AI based emotion detection system**.



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