



# Carewiz

CareWiz is a Conversational AI platform that engages with your external and internal customers naturally over any channel in any language. They are available to customers 24/7 on social media, text/SMS, websites and smart-phone based messaging apps.



## Experts in:

- Customer Services
- HR/IT Helpdesk
- Business Intelligence

## Designed for:



Telcos and ISPs



Banking



E-commerce



Brands and FMCGs



### Users

- Omni-channel
- Rich media and call to action
- Natural Language Understanding (NLU)



### Business

- Domain understanding capability
- Fully integrable and customizable software
- Continuous Improvement Services



### Features & Benefits

- Surges Customer Engagement Levels
- Reduces Human Intervention
- Gets Instant Feedback from Customers
- Reduction in Customer Services Cost



### Learning & Analytics

- Learns through conversations and predicts intents
- User Profiling by data analysis
- Customizable Analytics Dashboard

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