

/softat
home



Eyes'ON Introduction

Carrier-grade Analytics solution for enhanced
Customer Experience

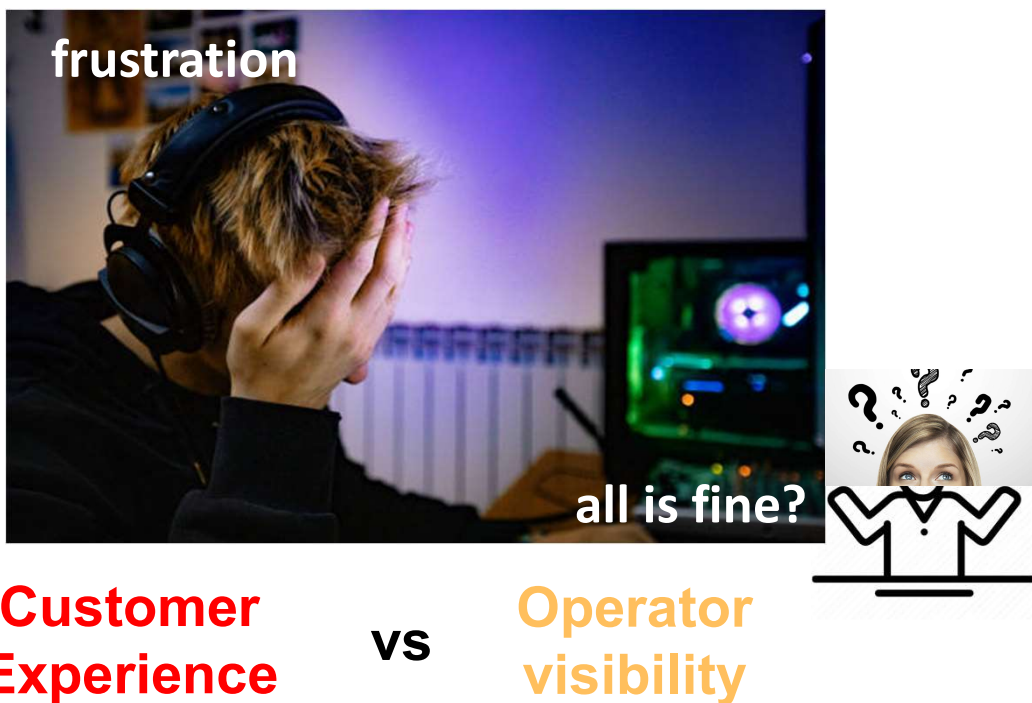
June 2021

eyes'ON



A new generation of QoE monitoring solution brings Customer Experience at its paramount

How it is too often

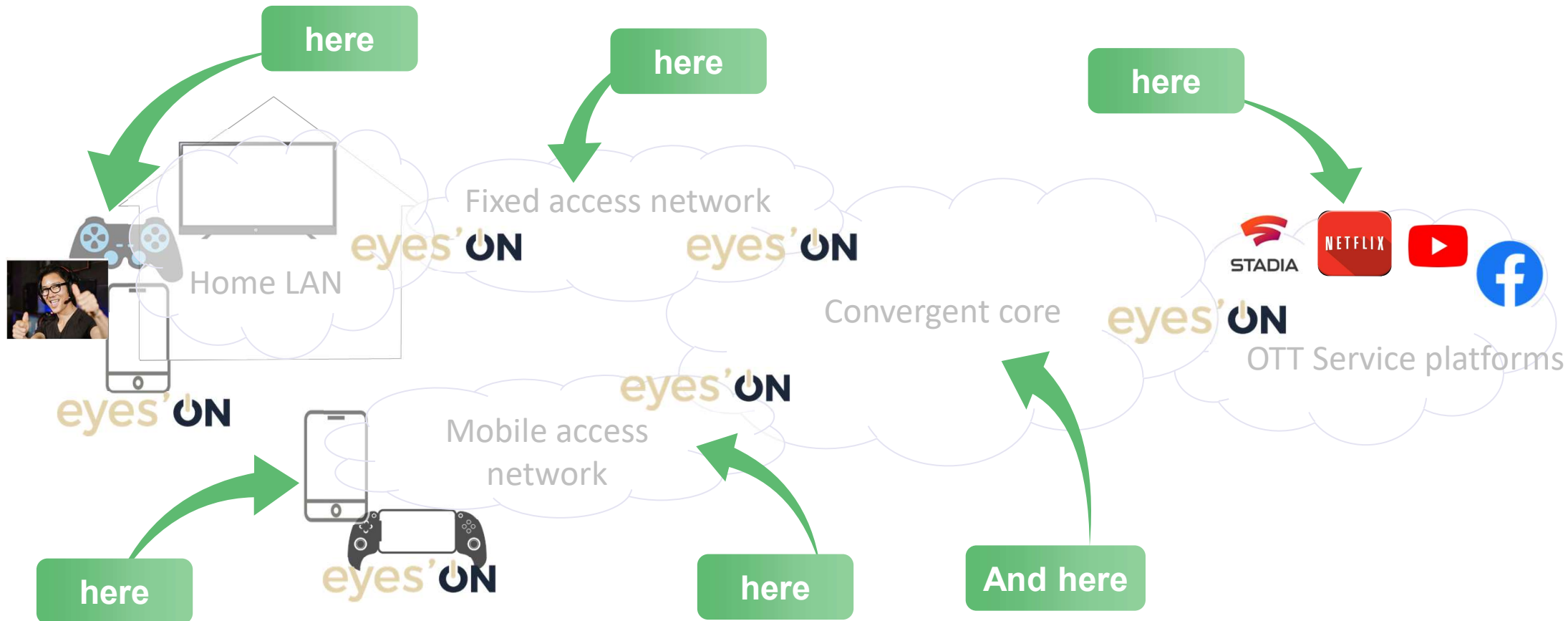


How it can be



Operator
powered by **eyes'ON**

Quality of 'Customer Experience' is shaped all over the service value chain



Eyes'ON brings back smiles on the faces of your customers



Individual user experience



Proactive check of service



AI-powered algorithms



Inform / Alert



Recommend



Remediate



Boost NPS

Reduce OPEX

Optimize CAPEX

SoftAtHome, your partner for smiling customers

by operators,
for operators

300 Experts
AI, Embedded, Cloud,
Network



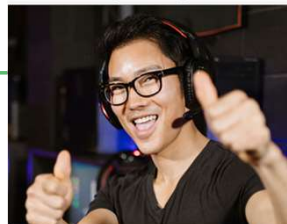
40+ service providers

22M+ active homes
20M mobile agents

Digital Home



Customer Experience Analytics



Watch our videos

assess your 5G



E2E Service Scoring



RAN Sharing



Gaming QoE



Customer Experience 4.0





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eyes' ON

Every Customer Experience matters



Mobile Networks
3G/4G/5G



End-to-end services
Data, Video,
Gaming



Home Lan
Wi-Fi
xDSL / FTTx / FWA