

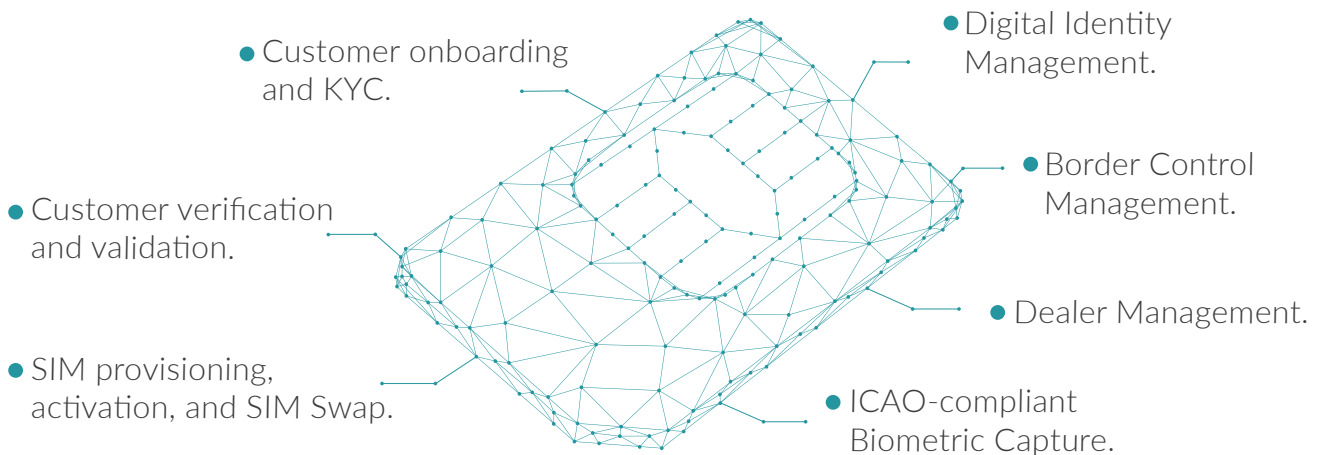
Intelligent Registration Management

The iRM, brought to you by Mobile-Technologies, is the platform for data registration and verification, adding a layer of automation to the customer onboarding process.

The iRM allows for multiple channels of data capture – from web to smart devices, with a strong focus on security, regulatory compliance, and flexible integration with other service transaction systems.



iRM use cases



iRM works seamlessly and securely with the following verticals



Advanced features



Advanced interface for dealer management to define commission, service hierarchy, geofencing of dealer locations, account and profile management, along with dealer fraud detection if occurred.










Customer onboarding facility with for multiple registration options, post-paid, pre-paid, need-based registration, discount-based registration, etc.



Automation layer

- Service personalization: enables the selection of number, service, and tariff plans.
- Enables security by using advanced encryption mechanisms.
- Includes additional data capturing: Barcode scan, digital signature, OCR.
- Traceability of productivity: all-on administration with comprehensive reporting and audit logs.
- Captures all kinds of customer data with in-built validation and verification rules.
- Allows for offline registration in areas with no network coverage.
- Back-end configuration, full regulator compliancy to ensure ICAO-compliant data management.
- Aliveness detection and biometric validation to ensure human presence and avoid fraud.

Challenges solved by iRM

-  Unified collection of biometric data: Fingerprints, facial image & iris.
-  Collection and storage of personal records.
-  Proof of legal identity/identity registration.
-  Compliancy with applicable international laws and standards.
-  Statutory and regulatory reporting and compliance.
-  Civil registration: provisioning of legal documents.
-  Healthcare: emergency (COVID) registration plans

Some benefits of iRM include

-  Reduction of operational costs.
-  Minimal training requirements to onboard the product.
-  Multiple registration channels for faster customer acquisition.
-  Curbs fraudulent activities through proper verification.
-  Custom features such as multiple MSISDN mobile payment and SIM swap.
-  Data-driven marketing campaigns based on insights reports.

ABOUT MOBILE-TECHNOLOGIES

Mobile-Technologies provides innovative, customer-centric IT solutions to telecommunications service providers. We empower service providers with highly customizable solutions that can be seamlessly integrated into the existing business processes, and a variety of turnkey solutions that will help optimize business.

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OUR LOCATIONS

