

# Digital Witness Operator

We provide notification and electronic signature solutions, KYC 2.0 identity validation processes, and SMS solutions both for final client and for wholesale.

Digital tools are increasingly present in the business environment, triggering the digital transformation of companies. We help our clients to optimize their daily operations by means of registered electronic communications.

We improve your daily workflow with secure, legally binding, elDAS qualified processes for any business.



# What makes us different

- A provider of registered electronic communications services
- Over 180 patents granted around the world
- elDAS Qualified
- Listed on OTC, Euronext Growth and BME Growth
- A unique business environment that provides Registered eNotification and eContracting services as well as eSignature and identity validation





# Registered eNotification and eContracting. eSignature

Forget about paper. Increase profitability. Add value. Improve user experience.

Any time, anywhere from any device. Designed to suit the needs of each company no matter how large or small they are.



# Features

Text messages and emails make us to be in touch, no matter where we are. For example, banks notify customers of loans to be signed, utility companies alert consumers about power outages and insurance companies notify of any change of the terms of contracts.

Registered eNotification and eContracting, as well as eSignature, allow data transfer among parties and provide evidence related to the transmitted data, including evidence of sending and receiving. They protect the transmitted data from the risks of loss or unauthorized alteration.

## Registered eNotification



#### Registered SMS

Text message that can be used as evidence before a court of law.



#### Registered Invoice

Send invoices via Registered Email.



#### Registered Inbox

A mailbox that certifies all incoming messages, including content and attachments



#### Secret Lleida.net

Registers, certifies and safeguards business secrets.



#### Registered Email

Fmail that can be used as evidence before a court of law.



#### Openum

Electronic registered delivery.



#### Openum elDAS

Qualified electronic registered delivery service.



# Registered eContracting and eSignature



#### Registered SMS Contract

Sign contracts via Registered SMS.



#### Click & Sign

State-of-the-art solution to sign documents online.



#### Registered Email Contract

Sign contracts via Registered Email.



#### eKYC Onboarding

End - to - end solution. Add extra layer of security to your onboarding processes with video validation and providing the electronic signature when needed.

#### elDAS Qualified, evidence in legal proceedings

Those messages sent using a qualified electronic delivery service, provide the evidence of the delivery. No court of the European Union may question its documentary evidence in the event of any legal proceedings.





# Click & Sign



# Ready, steady, sign!

Enhancing business productivity through digital transformation

Flexible solution focused on eSignature. Click & Sign speeds up business processes and makes you stand out from the crowd giving a better user experience to your clients. Save money and time enhancing efficiency.





Click & Sign provides documentary evidence to your contracts and signature processes.



Sign documents any time, anywhere. Responsive online platform, no software required.



Easy integration with any system thanks to our APIs



Multiple signatures, joint and severally signatures.



eKYC integration - validates both identity and eSignature from the same platform.

Click & Sign is plain sailing. Your clients simply:







Once the signature process is completed, we issue a documentary evidence providing the data and attaching the signed document. The documentary evidence is digitally signed and time stamped.

## **Features**



Customised Look & Feel



**OTP** signature



Multiple signatures



API integration



Customised processes



**Back office** 



Signatures

Upload documents

\*For custom developments or advanced features, such as identity validation or integration with third-party APIs, we can develop a tailored solution.

# Time to Market

Request signatories to sign by clicking a button, typing the OTP received via SMS or adding handwritten signature.

It's easy to Click & Sign. Once you register, it's time to get going.

Time to Market for

Time to Market for Click & Sign will depend on the complexity of the customised development.

#### Price

Our APIs are provided free of charge, you only pay for what you use. Click & Sign comes with no set up fees.

The final price of your customised Click & Sign depends on the complexity of your requirements.







www.clickandsign.eu





In an increasingly interconnected environment, validating the identity of clients is of extreme importance for business development.

We offer end-to-end identity validation and onboarding processes in a compliant regulatory environment, thus improving customer experience. eKYC is compliant with anti-money laundering (AML) regulations and for procedures for non-contact identification via video conference.

Once the validation process is completed, a documentary evidence is issued providing all technical data related to the validation process (validation of the identity document, date and time of validation, photos of the document, and geolocation if it was activated) along with its results.

We deliver separately the data validation and the data read from the document by OCR.







# Convert the images of the scanned identity document into text

eKYC sends back the data of the identity document within seconds.



#### Validate ID cards, passports and driving licenses

Upload or take a photo of the identity document with the webcam or mobile camera.



#### Enhance eKYC Docs by adding biometric facial recognition

Digital identity validation and facial recognition to find out if the person on the other end of the transaction is who they say they are.



# The cutting edge video validation solution

Additional layer of security with biometric face-recognition and liveness detection. The process is video recorded, assisted by a live agent or in stand-alone mode. In case of a failed result, the process can be approved afterwards by an agent.



#### End-to-end solution for efficient workflow

Add extra layer of security to your onboarding processes with video validation and providing the electronic signature.

eKYC Onboarding is fully integrated with our online contracting platform  $\operatorname{\sf Click} \& \operatorname{\sf Sign}.$ 

## Secret Lleida.net

Secret Lleida.net allows to register, certify and safeguard business secrets in a few minutes, easily and affordably without having to install any programs, and with the same legal validity as traditional methods.

As simple and fast as emailing documents from your account or from our platform.



## **Features**



#### Safeguard

We safeguard for 5 years all the documents included in the communications.



#### Access code

Add security and confidentiality to the workflow with an access code to open and read the documents.



#### **Branding**

Customise the elements of your message with your logo and corporate colour.



#### **Documentary evidence**

The evidence providing all the info related to the communication, IPs of all the devices involved, email addresses, mobile phones, etc.

# Solutions for General Data Protection Regulation (GDPR)



# Obtain the consent

The new regulation, effective as of May 25, 2018, is applicable to all businesses and organizations. Personal data processing principles under the GDPR should be:

#### Verifiable

Companies must be able to prove that they obtained the individual's consent.

#### **Explicit**

Explicit consent can be thought of in much the same way as the GDPR's standard requirements for obtaining consent.

#### Unambiguous

GDPR says "Silence, pre-ticked boxes or inactivity should not constitute consent".

Thanks to our platform, you can obtain the explicit consent for processing personal data seamlessly.





Watch the video

# Messaging solutions

Send SMS for marketing campaigns, 2 Way SMS to interact with your clients, send two-factor authentication codes,... A universal, simple and mobile technology.

Connected with over 1,500 international operators.





#### Rapid growth

The world is home to 7,200 billion devices and they are multiplying five times faster than we are



#### Global delivery

SMS gives the ability to send SMS texts to any mobile across the world.



#### High opening rate

90% of the SMS are opened and read within 3 minutes of delivery.



#### User experience

SMSes enhance customer experience, increase sales and improve customer service.



#### **Delivery time**

The average delivery time for SMS messages is under 7 seconds.



#### A2P

Application to Person messaging is growing at an exponential rate to send promotional data to customers.



#### SMS (final customer)

Send text messages to mobile phones.



#### 2 Way SMS

Incoming SMS with international long and short codes.



#### Mobile Outbound

Send SMSes anywhere in the world.



#### **Smart Route**

Select the destination operators to send your traffic, blocking or returning the rest.



#### MNP

Portability database daily update.



#### HLR

Check the status of the mobile number and its current operator.

## Operators



#### HUB (P2P)

Services that link with international operators.



#### Registered Services Licence

The operator licence is meant to get Lleida.net white label certification services.



# Nomadic numbering

VoIP and SMS with the same number Calls and 2 way SMS with the same mobile virtual number



Everyone knows how important communications are within a company and how they influence on the overall satisfaction with the services provided.

That is why we have united our efforts on improving this area to make communications management easier than ever before.

With our nomadic numbering you can make and get calls, send and receive SMS from the same number.

Nomadic numbering lets you integrate your SMS communications and calls into any digital platform. You don't need to have several numbers to make calls and to send and receive SMS. Now you have both services with the same number.

# **Options**



#### Non geographic

The non geographic option allows you to make calls and send/receive SMS **from anywhere in the country**, having the same area code in all your communications.



#### Geographic

The numbers have an area code associated to the geographic area. Customers can identify the geographical origin of communication, enhancing the confidence of your communications towards customers.

# Benefits

Instant

We provide you with the number(s) right away.

✓ As many as you like

We meet your numbering needs in no time (+ 1000 numbers).

All in one

Calls and two way SMS from one number.

Located

With the geographic option, the customer knows where the call comes from.



# Featured uses



**Call centres** 



**Chatbots** 



Logistics



**Web Page Contact** 

# Data validation services

Services designed to optimize onboarding communication processes. Validate mobile numbers and email addresses.

# Features



#### Identity validation

KYC solutions and onboarding processes in a regulatory environment.



**Update your database** Validate mobile numbers and email addresses.



#### Availability

Check the status of the mobile (switched off, out of range...) And find out the operator your customer's mobile number belongs to.



#### Savings

Direct savings from the database optimization.







#### Check All

Check the status of the mobile number and its current operator.



#### **Email Checker**

Verify if the email address is valid.



#### Check Network

Check the operator the mobile number belongs to.



#### 2-Factor Authentication

2-Factor Authentication by sending a code through SMS or email. Alternatively, the SMS or email can be certified.



#### eKYC OCR

Convert the images of the scanned identity document into text.



#### eKYC Photo

Enhance eKYC Docs by adding biometric facial recognition.



#### eKYC Docs

Validation of ID cards, passports and driving licences.



#### eKYC Video

The state-of-the-art video validation solution with biometric facial recognition.



# Global patents

3,371,780,862 inhabitants

Over 200 patents granted over the world



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