

# Supply Chain Management Services



## Scale with your customer demand

90 percent of our customers agree that inventory, transportation and labor are the greatest cost drivers in their supply chain. And with greater pressures to reduce expenses, create efficiency, improve visibility and exceed customer expectations, it's more important than ever to enhance processes. Optimize your supply chain without sacrificing your customer experience with a flexible solution developed by Tech Data.

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## Fulfillment services

Tech Data offers a complete range of outsourced fulfillment services that can be quickly and seamlessly integrated into your existing operations to increase efficiency and reduce costs – allowing you to scale more easily as your business grows.

### **Inventory management**

Enhance your end-to-end supply chain integration with collaborative planning, forecasting and replenishment (CPFR) processes. We'll leverage your knowledge, our global partners and expertise to help you optimize supply while minimizing costs.

### **Pre- and post-sales**

Our specialists provide all of the order fulfillment, claims management, credit and returns, price protection and other services to make it as easy as possible for end-user customers to obtain your products.

### **Financial services**

From risk assessment to clearinghouse services, Tech Data can identify funding sources by leveraging assets, Tech Data credit or end-customer credit. We can also provide billing, accounts receivable and payables services.

### **Pricing & promotions**

Pricing is a vital part of managing any product lifecycle. We can help you strategically manage each cost stage, from introduction to end of life.

## Third-party logistics (3PL) services

Take advantage of global resources and the ability to handle distribution worldwide. Let Tech Data manage the complete supply chain – from sourcing to warehousing to transportation, distribution and more.

### **Warehousing & distribution**

Whether your products are nearby or across the world, you can trust they'll be protected. We provide secure warehousing at our global fulfillment centers – along with inventory and transport control, reworks, updates and more.

### **eCommerce**

When you get full reporting, you also get complete visibility and help with forecasting future requirements. We'll manage everything in your logistics – from the front-end interface to the backend API.

### **Order management**

Leverage an expert at order intake with comprehensive validation and optimization processes. Our specialists manage allocations, expedites, troubleshooting and more.

### **Transportation management**

Get full visibility into our carrier-neutral transportation network – which allows us to provide you with economical routing and consolidated invoicing.

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## Hybrid – built to your needs

Whichever logistics model you prefer, we'll provide you with a tailor-made program that will suit your specific needs, allowing you to take advantage of both a 3PL model for a subset of your customers or fulfillment for another subset. We can keep your entire inventory so you can deploy several go-to-market strategies at once – and become as much or as little an extension of your operations as you need.

We'll strengthen every link of your supply chain so your products can flow seamlessly to customers. Tech Data delivers the agility and flexibility you need so you can focus on the road ahead.

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For more information, visit:

[servicesbytechdata.com](https://servicesbytechdata.com)