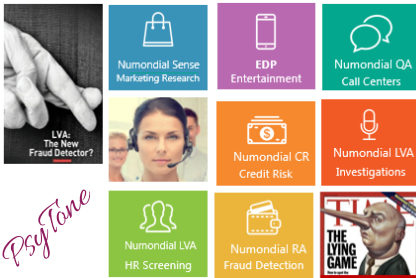# Don't Estimate, KNOW!

Numondial *PsyTone* AI Base Emotion Detection Technology doesn't care about what is said or how it sounds, nor does it care about the language used.
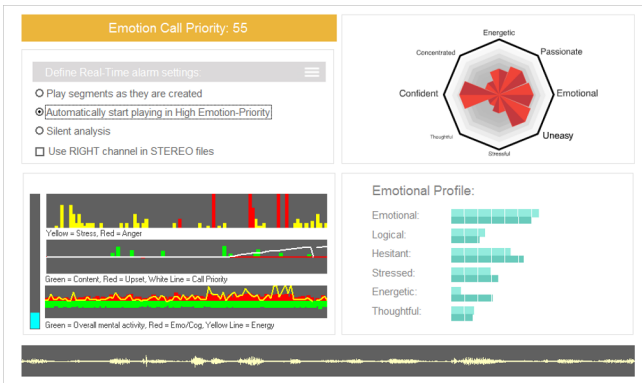
Know your customer side experience, employees KPIs or life cycles:

Numondial *PsyTone* Voice Analysis QA is an Emotion-Detection engine that uses proprietary voice analysis

technology to detect emotions, such as anger, stress, upset and other relevant emotions that may arise during conversations.

Get real-time alerts when your customer is getting angry!

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