

## Safety & Security

Safety recommendations provided by Event Organisers and Catalan Police

### Security Within the Venue

While inside the Fira Gran Via venue, please call **+34 932 33 41 00** for any security emergencies during event hours only.

### Barcelona is a Safe City

However, while you are here we suggest you take the same common sense precautions you would when visiting any major city:



Always remove your MWC badge as you exit the venue



Do not display large amounts of cash; carry only as much as you need



Keep your personal belongings with you, both inside and outside the venue



Be vigilant in crowds, restaurants and on public transportation; watch out for people creating distractions and diversions



When walking around the city, know how to get to your destination in advance so you appear confident in where you are going



### Reporting incidents helps the city to fight petty crime

For your convenience we have teams of motorcycles available to travel wherever you are and offer personal assistance by accompanying you to the nearest police station, completing any paperwork needed to report an incident, replacing your documentation, and cancelling your credit cards.

## In the Event of an Incident in the City



### Call: +34 900 77 2020

This is a free 24-hour Security Service telephone number for assistance and information during the event days.

This service covers the entire city of Barcelona, not just the event venue.

The number appears on the back of your badge.



### Visit the Police Station

The Police station is inside the venue in the South Entrance building.

Here you may seek help, report incidents, and retrieve lost items.

**mossos d'esquadra**

