



## MWC19 Barcelona is a 5GHz Wi-Fi band event

Following on 2018's success - when our network connected more than 86,000 devices - we will continue to provide general Wi-Fi service on the 5GHz band. This means you get a **high-quality, stable and fast Wi-Fi network** with faster data rates, fewer disconnects, less interference and a more enjoyable experience.

### Self-installed Wi-Fi networks are NOT permitted

Self-installed networks are the primary reason for poor service and network interference. By carefully managing the Exhibitor Wi-Fi network, we mitigate these risks and provide better connectivity for all exhibitors.

**Self-installed networks include any equipment that deploys a hotspot** to connect to other devices, such as smartphones, tablets and laptops. Thank you for your cooperation. If you have doubts about the equipment you plan to use, please **contact us** and **we will work with you** to find a solution that meets your needs.

### Unauthorised networks WILL BE detected!

To ensure the best Wi-Fi experience for all exhibitors, Fira Barcelona will use state-of-the-art Wi-Fi scanning equipment to detect unauthorised access points in exhibitors' stands. Penalties will be given to any exhibitors found to be in breach of the Wireless policy.

### Are you 5GHz compatible?

**5GHz compatible devices will be required** in order to connect to the exhibitor Wi-Fi network. Ensure you have 5GHz compatible devices onsite in order to connect to the exhibitor Wi-Fi network. For questions on device compatibility, please contact Fira IT Services.

### Audio-Visual equipment may disrupt communication services

Communication interferences are regulated by the Spanish Ministry of Industry and will be detected onsite.

If you want to install a video wall **larger than 10 square meters** or make intensive use of video screens (including Video Matrix, controllers, etc.), let us help you develop a plan to successfully deploy these, in order to minimise the risk of communication interferences.

For more information, please read the [Audio Visual Frequency Interference Policy](#) in the Online Event Manual.

### Have a special circumstance? Need an exception?

**Exceptions may be granted subject to proving a Business Case.** We understand that an exhibitor may have special network needs for demonstrations, therefore we will consider exceptions based on a detailed business case. Request a **Wireless Policy Exception Form**; upon receipt of your completed form, we'll work with you to find a solution.